

Member Satisfaction Survey

December 2025



Since 1924

Overall Satisfaction with Toastmasters

5.9 out of 7

Primary Goals of Toastmasters Members

Build confidence for public speaking

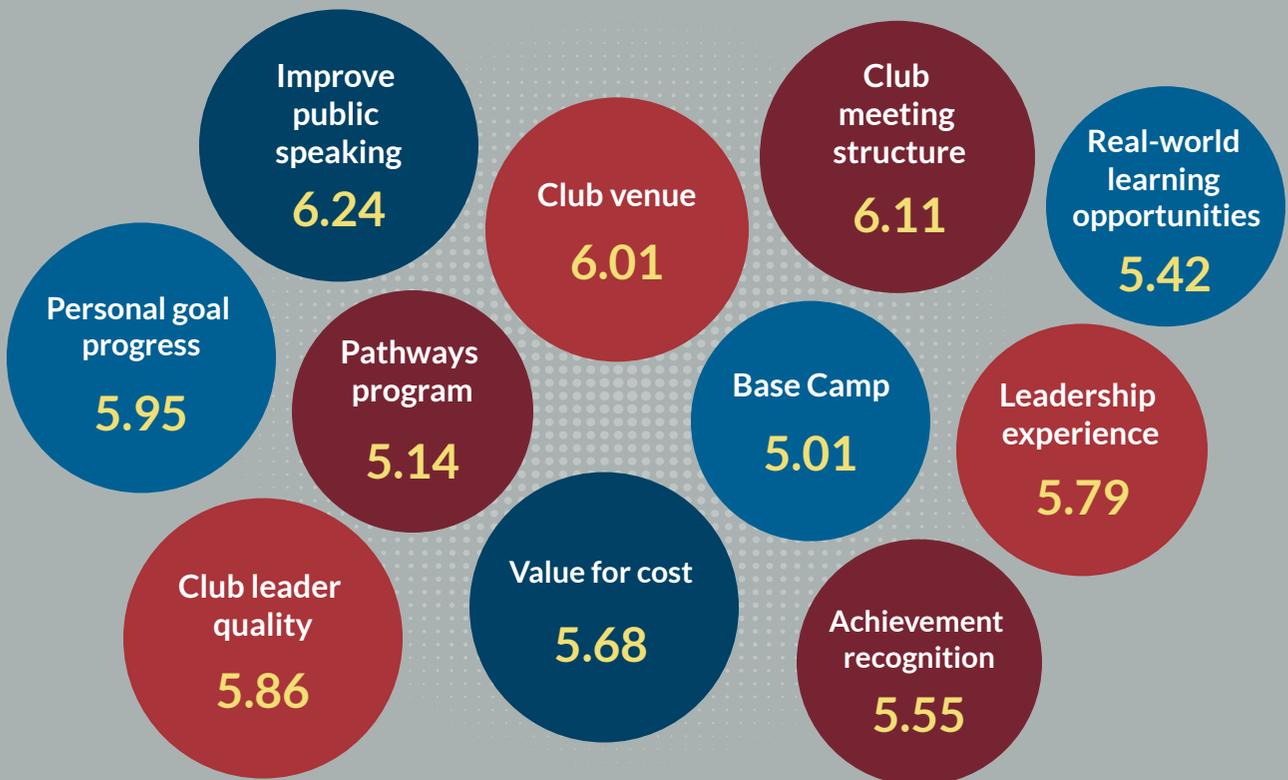
Build social connections Increase fluency Improve leadership skills
Become a more effective speaker
Improve presentation skills Professional goals
Network with others

74%

have already reached their primary goal

Member Satisfaction

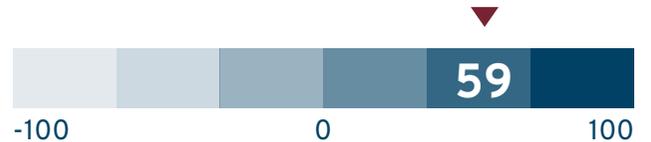
Members rated their level of satisfaction with various elements of the Toastmasters program (out of 7)



Willingness to recommend

8.8 out of 10

Net Promoter Score



Detractors
8%

Passives
25%

Promoters
67%

+/- 2.61
Margin of error

9,800+
Members sampled

15.90%
Response rate

90.00%
Completion rate