



Touma Privacy Policy

Thank you for visiting the official Chinese website of Toastmasters International (Shanghai) Co., Ltd. ("Touma Shi Tu", "Toastmasters (Shanghai)", "we", "us"), and shopping at our online store. We (as defined below) are committed to respecting and protecting the privacy rights of our members and users. This Policy describes the types of information that Toastmasters (Shanghai) may collect from you or that you may provide when you visit Toastmasters.cn (the "**Site**"), whether as a guest or a member of Toastmasters (Shanghai), and our practices for collecting, using, protecting, and disclosing that information. By visiting the Site, you accept the practices described in this Policy.

Toastmaster International (Shanghai) Co., Ltd. (头马识途 (上海) 教育科技有限公司), with its address at [Building 10, No. 860, Xinyang Road, Lingang New Area, China (Shanghai) Pilot Free Trade Zone], is the personal information handler under this Privacy Policy.

In simplified form (greater details are below), our Policy can be summarized as follows:

1. We may collect some information about you, as described in this Policy, but you can control how much you share about yourself.
2. We do not knowingly collect information from children under 18 years of age.
3. We may share such information with third parties to streamline functions on our behalf and protect our users. If we share your information with a third-party service provider, they will be vetted to ensure they protect your information.
4. We may collect, use, and share aggregate, anonymous information about our users.
5. In certain legal situations, we may be compelled to disclose your personal information.
6. If you are outside the United States, you understand and agree that we store your information in the United States

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use the Site. By accessing or using the Site, you agree to this Privacy Policy. This Policy may change from time to time (see **[Changes to Our Privacy Policy](#)**). Your continued use of the Site after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

Children Under the Age of 18

Our Site is not intended for children under 18 years of age. No one under the age of 18 may provide any information to or on the Site. We do not knowingly collect information from children under 18. If you are under 18, do not use or provide any information on this Site or through any of its features, register on the Site, make any purchases through the Site, use any of the interactive or public comment features of this Site or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or username you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us via email membersupport@toastmasters.cn.

What Information Do We Collect About You?

We collect several types of information from and about users of our Site.

- ▶ We collect information by which you may be personally identified, including name, postal address, email address, telephone number, member identifier (“**personal information**”);
- ▶ We collect information that is about you but individually does not identify you, such as survey information, search queries or transaction details.
- ▶ We also collect information about your internet connection, the equipment you use to access our Site, and usage details.

How Do We Collect Information About You?

We collect this information:

- ▶ Directly from you when you provide it to us.
- ▶ Automatically, as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies and other tracking technologies.
- ▶ From third parties, for example, our business partners.

Information You Provide to Us

The information we collect on or through our Site may include:

- ▶ Information that you provide by filling in forms on our Site. This includes information provided to donate to specific funds, information provided at the time of registering to use our Site, subscribing to a service, posting material, or requesting further services. We may also ask you for information when you enter a contest or promotion sponsored by us, and when you report a problem with our Site.
- ▶ Records and copies of your correspondence (including email addresses), if you contact us.
- ▶ Your responses to surveys that we might ask you to complete for research purposes.
- ▶ Your search queries on the Site.

You also may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of the Site, or transmitted to other users of the Site (collectively, “**User Contributions**”). Your User Contributions are posted on the Site and transmitted to others at your own risk.

Do We Use Automatic Data Collection Technologies Like Cookies?

As you navigate through and interact with our Site, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- ▶ Details of your visits to our Site, including traffic data, location data, logs, other communication data, and the resources that you access and use on the Site.
- ▶ Information about your computer and internet connection, operating system, and browser type.

The information we collect automatically does not include personal information. It helps us to improve our Site. *

The technologies we use for this automatic data collection may include:

- ▶ Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. While we may automatically use some cookies that are strictly necessary to provide the services you request or enable communications, we request your consent for all of our other cookie uses.
- ▶ Web Beacons. Pages of our Site and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit Toastmasters (Shanghai), for example, to count users who have visited those pages or [opened an email] and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Some content or applications, including advertisements, on the Site are served by third parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies or other tracking technologies to collect information about you when you use our website. The information they collect may be associated with your personal information, or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with advertisements or targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving advertising from many providers, see **"Do I Have Choices About Sharing My Information?"**

How Do We Use Your Collected Information?

We use information that we collect about you or that you provide to us, including any personal information:

- ▶ To present our Site and its contents to you.
- ▶ To provide you with information, products, or services as part of your membership.
- ▶ To offer and fulfill our legitimate business purposes.
- ▶ To fulfill any of the purposes for which you provide the information.
- ▶ To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- ▶ To notify you about changes to our Site or any products or services we offer or provide through it.
- ▶ To allow you to participate in interactive features on our Site.
- ▶ To present our website and its contents to you.
- ▶ To store information about your preferences, allowing us to customize our Site according to your individual interests.
- ▶ In any other way we may describe when you provide the information.
- ▶ For any other purpose with your explicit and affirmative consent.

Does Toastmasters (Shanghai) Share the Information We Receive?

For the purposes below, we may share your information for any other purpose disclosed by us when you provide information:

Third-Party Service Providers:

We may share information with third-party service providers to perform functions on our behalf. Examples include fulfilling orders, streamlining large emails, hosting online events, removing repetitive information from customer lists, analyzing website data, providing website design assistance, conducting surveys, and processing credit card payments. Third parties may have access to personal information needed to perform their functions but may not use it for other purposes. All third parties have been carefully vetted, and when necessary, may have signed data protection agreements.

Protection of Toastmasters.cn and Others:

We may release account and other personal information when appropriate to comply with the law, enforce or apply our Conditions of Use and other agreements, and/or protect the rights, property, or safety of Toastmasters (Shanghai), our members, or others. This may include exchanging information with civil authorities, other companies, and organizations in order to protect Toastmasters (Shanghai) and its members from illegal activities. However, this does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Policy.

Corporate Matters:

We may disclose account and other personal information to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Toastmasters (Shanghai) assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Toastmasters (Shanghai) about our users is among the assets transferred.

Aggregated Information:

We may disclose aggregated information about our users and information that does not identify any individual without restriction.

With Your Consent:

We may disclose your information with your explicit and affirmative consent. For example, in connection with a promotion or contest.

How to Transfer Your Information

You can make a request to access a file of your information or transfer your information by contacting us via email membersupport@toastmasters.cn email.

Other Considerations

In certain cases, we may need more information from you before we can process a request. In such cases, we will contact you by email or, if we do not have an email address on file for you, by the same method you used to make your request.

The above rights may only apply in limited circumstances under the applicable law and if we do not honor a privacy request for legal or other reasons, we will communicate with you to explain (i) why we did not honor your request, (ii) your right to appeal, and (iii) your right to file a complaint (if available where you live). To appeal a decision regarding a rights request, please contact us via email membersupport@toastmasters.cn.

How Secure is My Information?

Toastmasters (Shanghai) is committed to protecting the security of your personal information and takes appropriate physical, electronic, and procedural safeguards to guard your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. For example, we store the personal information you provide on computer systems with limited access, which are located in controlled facilities. We protect your account information by placing it on the secure portion of our website, using firewalls and other security technology to protect our network and systems from external attacks, and requiring you to enter a unique username and password to access your account information online.

The safety and security of your information also depend on you. Where we have given you (or where you have chosen) a password for access to certain parts of our website, you are responsible for keeping this password confidential. Passwords registered with our website are encrypted to ensure protection against unauthorized access to your personal information. We ask you not to share your password with anyone.

We urge you to be careful about giving out information in public areas of our website. The information you share in public areas may be viewed by any user of our website. It is important for you to guard against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

How Long Does Toastmasters Retain My Personal Information?

We keep your personal information to enable your continued use of the services, for as long as it is required in order to fulfill the relevant purposes described in this Policy, as may be required by law (such as for tax and accounting purposes), or as otherwise communicated to you. How long we retain specific personal information varies depending on the purpose for its use, and we will delete your personal information in accordance with applicable law.

Will my Personal Information be Transferred to other Jurisdictions?

Toastmasters International and toastmasters.org are located and operated in the United States. If you are located outside the United States, your personal information will be transferred from your location to the United States in certain cases. Courts, law enforcement agencies, regulatory agencies, or security authorities in the United States may be entitled to access the personal information.

Details of the outbound transfer of your personal information are as follows:

Name, Address and Contact information of the overseas recipient(s)	Name: Toastmasters International Address: 9127 South Jamaica St., Suite 400 Englewood, Colorado 80112
Purpose of processing of the overseas recipient(s)	To gain membership access
Method of processing of the overseas recipient(s)	Data is stored in MS Azure cloud w/in Dynamics CE platform dedicated to Toastmasters International
Categories of personal information involved	Name, phone number, email

The overseas recipient(s) will retain your personal information according to the retention period provisions outlined in this Privacy Policy.

If you have any questions about our provision of your personal information out of China, or if you wish to exercise your rights concerning the processing of your personal information by the overseas recipient(s), please feel free to reach out to us using the contact information provided in this Privacy Policy.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our Privacy Policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account or through a notice on the Site home page. The date the Privacy Policy was last revised is identified at the end of the Policy. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Site and this Privacy Policy to check for any changes.

What Else Should You Know?

If you choose to visit our Site, your visit and any dispute over privacy is subject to this Policy and our Terms and Conditions of Use, including limitations on damages, arbitration of disputes, and application of the law.

Contact Us

If you have any concern about this Privacy Policy at toastmasters.cn, including any requests to exercise your legal rights, please contact us via email membersupport@toastmasters.cn.

Effective Date: January 27, 2026